



TROUBLESHOOTING



WARNING!

Refer to the Safety chapters.

Problem	Possible cause	Remedy
The appliance does not operate.	The appliance is deactivated.	Activate the appliance.
The appliance does not operate.	The appliance is not plugged in.	Plug in the appliance.
The appliance does not operate.	The fuse in the fuse box is blown.	Check the fuse. If the fuse blows more than one time, contact a qualified electrician.
The appliance does not operate.	The door is not closed properly.	Make sure that nothing blocks the door.
The lamp does not operate.	The lamp is defective.	The lamp has to be replaced.
The display shows  .	The Child Safety Lock is active.	Deactivate the Child Safety Lock. Hold  for 3 seconds.
There is sparking in the cavity.	There are metal dishes or dishes with metal trim.	Remove the dish from the appliance.
There is sparking in the cavity.	There are metal skewers or aluminium foil that touches the interior walls.	Make sure that the skewers and foil does not touch the interior walls.
The turntable set makes scratching or grinding noise.	There is an object or dirt below the glass cooking tray.	Clean the area below the glass cooking tray.
The appliance stops to operate without a clear reason.	There is a malfunction.	If this situation repeats call the customer service center.
If you cannot find a solution to the problem yourself, contact your dealer or the customer service centre.		The necessary data for the customer service center is on the rating plate on the appliance.
We recommend that you write the data here:		
Model (MOD.)	
Product number (PNC)	
Serial number (S.N.)	