

15. TROUBLESHOOTING

Trouble	OPERATION (RUN) indicator or other indicators continue flashing.	The unit may stop operation or continue to run in a safety condition(depending on models). Waiting for about 10 minutes, the fault may be recovered automatically, if not, disconnect the power and then connect it in again. If the problem still exists, disconnect the power and contact the nearest customer service center.
	If one of the following code appears on the display area: C5, F0, F1, F2, E1, E5, E8, H3, H6 or U8	
	Fuse blows frequently or circuit breaker trips frequently.	Stop the air conditioner immediately, disconnect the power and contact the nearest customer service center.
	Other objects or water fall into the air conditioner.	
	Terrible odors are smelled or abnormal sounds are heard.	
	H1 code appears on the display area.	It is normal. The unit is in defrosting operation and heating will recommence soon.
AL code appears on the display area.	It is normal. The unit is in X-fan operation.	

Malfunctions	Cause	What should be done?
Unit does not start	Power cut	Wait for power to be restored.
	Unit may have become Unplugged.	Check that plug is securely in wall receptacle.
	Fuse may have blown.	Replace the fuse.
	Battery in Remote controller may have been exhausted.	Replace the battery.
	The time you have set with timer is incorrect.	Wait or cancel timer setting.
Unit not cooling or heating (Cooling/ heating models only) room very well while air flowing out from the air conditioner	Inappropriate temperature setting.	Set temperature correctly. For detailed method please refer to "Using remote control" section.
	Air filter is blocked.	Clean the air filter.
	Doors or Windows are open.	Close the doors or windows.
	Air inlet or outlet of indoor or outdoor unit has been blocked.	Clear obstructions away first, then restart the unit.
	Compressor 3 minutes protection has been activated.	Wait
If the trouble has not been corrected, please contact a local dealer or the nearest customer service center. Be sure to inform them of the detailed malfunctions and unit model number. Do not attempt to repair the unit yourself. Always consult an authorized service provider.		