ETB4600B-A, ETB4600B-H, ETB4600B-G, ETB5400B-A, ETB5400B-H, ETB5400B-G, ETE5720B-A, ETE5720B-H, ETE5720B-G, EBE4500B-A, EBE4500B-H, EBE4500B-G, EHE5224B-A, EHE5224B-H, EHE5224B-G



EN Refrigeration

User Manual



2

CONGRATULATIONS

Dear customer,

Congratulations and thank you for choosing our refrigerator. We are sure you will find your new refrigerator a pleasure to use. Before you use the refrigerator we recommend that you read through the relevant sections of this manual, which provides a description of your refrigerator and its functions.

To avoid the risks that are always present when you use an electric appliance, it is important that the refrigerator is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

We recommend that you keep this instruction booklet for future reference and pass it on to any future owners.

After unpacking the refrigerator, please check it is not damaged. If in doubt, do not use the refrigerator but contact your local customer care centre.

The symbols you will see in this booklet have these meanings:

This symbol indicates information concerning your personal safety.

This symbol indicates information on how to avoid damaging the refrigerator

This symbol indicates tips and information about use of the refrigerator

This symbol indicates tips and information about economical and ecological use of the refrigerator

Conditions of use

This refrigerator is designed and intended to be used in normal domestic applications only.

Record model and serial number here:

Model number:

Serial number:

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ROHS Compliance Compliance Being ensured the permissible content limitation of some toxic Chemicals (RoHS compliant) (According to the Circular No. 30/2011/TT-BCT, Vietnam, dated 10th August, 2011)

IMPORTANT SAFETY INSTRUCTIONS

Note: You must read these warnings carefully before installing or using the refrigerator. If you need assistance, contact your customer care centre. The manufacturer will not accept liability, should these instructions or any other safety instructions incorporated in this book be ignored.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- It is essential the power point is properly earthed to ground. Consult a qualified electrician if you are unsure.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Unplug the refrigerator before cleaning or moving it to avoid electric shock.
- Never unplug the refrigerator by pulling the electrical cord as this may damage it. Grip the plug firmly and pull straight out.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't use a steam cleaner. If live components come into contact with condensing steam, they may short-circuit or cause an electric shock.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance. If pressurised aerosol containers bear the word 'flammable' and/ or a small flame symbol, do not store them inside any refrigerator or freezer. If you do so you may cause an explosion.



- This appliance contains insulation formed with
- flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance.
- If you wish to discard this refrigerator, please contact your local authorities and ask for the correct method of disposal.
- When you dispose of your old refrigerators and freezers, remove any doors. Children can suffocate if they get trapped inside.
- The plug must be accessible when the appliance is in position.
- Never try to repair the refrigerator yourself, only use a qualified or authorized service person for repairs.



R600a REFRIGERANT WARNING

This appliance contains flammable R600a refrigerant. Avoid safety hazards by carefully installing, handling, servicing and disposing of this appliance.

- Ensure that the tubing of the refrigerant circuit is not damaged during transportation and installation.
- · Leaking refrigerant may cause eye injuries or ignite.
- The room for installing appliance must be at least 1m³ per 8g of refrigerant. The amount of refrigerant in the appliance can be found on the rating plate inside the appliance.
- If you are unsure of the refrigerant check the rating plate inside the refrigerator compartment.
- It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland Australia the Authorisation Service Person MUST hold a Gas Work Authorisation for hydrocarbon refrigerants to carry out servicing or repairs which involve the removal of covers.
- Keep ventilation openings in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

TOP MOUNT REFRIGERATOR FEATURES ETB4600B-A, ETB4600B-H, ETB4600B-G & ETB5400B-A, ETB5400B-H, ETB5400B-G





Refrigerator control panel

From this panel you can control the temperature of the refrigerator compartment as well as setting the quick chill function or resetting the door alarm.

For further information on how to use this feature refer to the section "About the User Interface".

Freezer control

This is a simple slide control to adjust the temperature of your freezer compartment.

For further information on how to use this feature refer to the section "Temperature Control".

Freezer Temp



TOP MOUNT REFRIGERATOR FEATURES ETE5720B-A, ETE5720B-H, ETE5720B-G





Refrigerator/freezer control panel

From this panel you can control the temperature of the refrigerator and freezer compartments as well as setting the Boost function, controlling the Ice Maker or resetting the door alarm

For further information on how to use this feature refer to the section "About the User Interface".

BOTTOM MOUNT REFRIGERATOR FEATURES EBE4500B-A, EBE4500B-H, EBE4500B-G





Refrigerator/freezer control panel

From this panel you can control the temperature of the refrigerator and freezer compartments as well as setting the quick freeze function or resetting the door alarm.

For further information on how to use this feature refer to the section "About the User Interface".

FRENCH DOOR ICE & WATER REFRIGERATOR FEATURES EHE5224B-A, EHE5224B-H, EHE5224B-G



EHE5224 illustrated



Refrigerator/freezer control panel

From this panel you can control the temperature of the refrigerator and freezer compartments as well as setting the Boost function, controlling the Ice Maker or resetting the door alarm.

For further information on how to use this feature refer to the section "About the User Interface".

INSTALLING YOUR NEW REFRIGERATOR

Unpacking

🕏 ENVIRONMENT

Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.

Important – check for any damages or marks. If you find the refrigerator is damaged or marked, you must report it within 7 days should you wish to claim for damage/ marks under the manufacturers warranty. This does not affect your statutory rights.

Clean your refrigerator thoroughly following the instructions in the "Cleaning" section and wipe off any dust that has accumulated during shipping.

Locating the refrigerator

Automatic aerosol systems (such as insect control) should not be located adjacent to the product as the spray may cause long term damage to the external plastics of the appliance.

Do not put the refrigerator in a location that is too cold or is unprotected, for example in a garage or on a veranda. The ambient temperature should be above 10°C.

Put the refrigerator in a dry place avoiding areas of high moisture or humidity.

Ensure the refrigerator is located on an even surface.

Adequate ventilation around your refrigerator

The diagram below shows the recommended airspace to allow for ventilation of your refrigerator.



If you have a cupboard above the refrigerator with a rear gap of less than 100 mm (Y), recommended clearance at the top of the refrigerator increases from 50mm to 90mm (X) minimum.

When positioned in a corner area, spacing of at least 350mm (300mm for multi-door models) on the hinge side will allow the doors to open enough to enable the removal of bins and shelves.

NOTE: Doors are designed to sit proud of cabinetry (not flush). The clearances shown above are the recommended minimum clearances.

The clearance at the rear must not exceed 75mm.

Installing your refrigerator

- Roll the refrigerator into place. The rollers are designed for forward or backward movement only. They are not castors. Moving the refrigerator sideways may damage your floor and the rollers. Before moving your refrigerator ensure height adjusting nut and the stability foot are fully wound up off the floor.
- Wind the large height adjusting nut under door hinge down until the refrigerator is tilted back by 10mm (see diagram).



 Wind the large height adjusting nut on the handle side down until the refrigerator is level and stable. If you have difficulty winding the nut or height adjusting foot down, have someone tilt the refrigerator back so you have better access.



 Check the alignment of the refrigerator to the surrounding cupboards to see if it is level. You can adjust the level as detailed in step 2 and 3.



INSTALLING YOUR NEW REFRIGERATOR

- If you find your refrigerator rocks from corner to corner, it means your floor is uneven. Find a piece of plastic or hardboard etc. and pack it firmly under the roller.
- 6. You may now need to fine-tune the installation by repeating steps 3, 4 and 5.
- 7. When you have the appliance in its final position, it needs to be stabilised. Wind the stability foot under the door hinge down to the floor until it just makes contact with the floor. Lift the front of the appliance to take the weZight off the stability foot, then turn it half a turn further to ensure firm contact with the floor. Wind the large height adjusting nut back up to ensure all the weight is now on the front stability foot.
- Repeat step 7 for the stability foot on the handle side. Whenever you need to move the appliance, be sure to wind the feet back up so that the appliance can roll freely and be sure to reset it when reinstalling.



- Plug your refrigerator straight into its own power point and never use a double adapter. If you need to roll the refrigerator to get to the plug, remember to raise the stability foot first.
- Before you put any food in your refrigerator, it's recommended you leave it on for 2 or 3 hours to check it is running properly.

Fitting the handles

The handles are supplied prepackaged inside your refrigerator and will require fitting.

Refer to the instructions provided in the pack.

Congratulations! You have successfully installed your new refrigerator.

USING YOUR REFRIGERATOR

Refrigerators work by transferring heat from the food inside to the outside air. This operation makes the back and sides of the refrigerator feel warm or even hot particularly at start-up and on warm days – this is normal.

Avoid placing food against the air vents in the refrigerator as it offects efficient circulation. If the door is opened frequently, a light frosting will occasionally occur on the freezer's interior. This is normal and will clear after a few days. If the freezer door is accidentally kept open, a heavy frost will coat the inside walls and should be removed.

Your new refrigerator uses a high-speed compressor, along with other energy-efficient components, which may make unusual sounds and be more noticeable at night and quieter times. These sounds simply indicate your refrigerator is working how it should. They include:

- · Compressor running noises;
- · Air movement noise from the small fan motor;
- A gurgling sound, similar to water boiling;
- A popping noise, heard during automatic defrosting; and
- A clicking noise, prior to compressor start-up. Further details can be found in the Troubleshooting Guide.

i important

For top mount refrigerators (where the freezer is on top of the fresh food compartment).

 Don't place food forward of the ribs on the freezer floor, as it will keep the door open.



For bottom mount refrigerators (where freezer is below the fresh food compartment):

 Ensure all freezer drawers and shelves are pushed back completely to prevent them from keeping the door open.



REMOVING FEATURES

Removal of Crisper Drawer:

- 1. Empty food from the crisper. On some models it will be necessary to remove the bottle storage bins.
- 2. Remove the crisper by pulling forward, then up and forward again.
- For top mount models, remove the crisper shelf by lifting the catches on the left and right underside of the shelf and pulling the shelf forward.



NutriPlusTM (Anti-Oxidant Filter)

Installing Filter Cartridge

Your filter can be found in the crisper. To enjoy the full benefit of **Nutri**PlusTM, it is important to install it after turning on the refrigerator. For installation, please follow the following instruction.

- 1. Remove plastic wrap
- 2. Hook the filter to the back of the crisper bin.



Replacing Filter Cartridge

The filter is located at the back of the crisper. Hold the filter, move upwards to release from the hooks.



Glass shelves

To remove the shelves, gently pull them forward until the shelf comes clear of the shelf guides. To return the shelf, make sure there is nothing behind that may obstruct movement. Gently push the shelf, into the cabinet and back into position.



Freezer shelf

Remove the freezer shelf by lifting the catches on the right and left underside of the shelf to release the shelf then pull the shelf toward you.

Drawers fitted with telescopic slides

To remove the drawer for cleaning.

- 1. Empty food from the drawer.
- Remove the drawer by pulling it forward and lifting the front to unhook it from the slides. Once you have removed the drawer, ensure the slides are pushed back so they are fully closed.

Never close the door while the telescopic slides are extended. This may damage the slide and/or refrigerator or cause the slide to become disengaged from the refrigerator.

To replace the drawer:

- 1. Ensure the telescopic slides are pushed in all the way.
- Slide the drawer into place over the slides and push the bin in until it stops.
- 3. Drop drawer into position.

Freezer bottom bin

To remove the bin, pull the drawer out until it is open all the way then lift bin out from the front of the bin. When refitting insert the rear of the bin first then lower into position.

When replacing the bins after cleaning, we recommend fitting the lower bin first.



Never close the door while the telescopic slides are extended. It may damage the slide and/or the refrigerator or cause the slide to become disengaged from the refrigerator.

Twist and Serve Ice

Mounting the twist & serve dispenser to the other side of the freezer.

Note : This is only possible on top mount models.

 Remove the ice bin and ice cube tray. If the ice tray assembly is frozen to the carriage, simply squeeze the tray and shelf together to break the ice.



- Before you remove the ice carriage, remember to disengage it from the glass shelf as it may result in damage to the assembly.
- 3. Remove the centre runner by disengaging it at the front of the shelf, and removing it from the rear.





Insert into the slot at the real of the shelf

Then engage into the front of the shelf

- Refit the runner into the rear of the shelf on the right hand side and then engage the front.
- 5. Fit the carriage by sliding it into the runners until the front if the carriage engages with the shelf.
- 6. Refit the ice tray and ice bin.

Fill the ice tube tray with potable water only.



Your appliance is fitted with long life LED lighting. In the unlikely event the LED lights should fail, then the LED lights

Refer to the warranty page for contact details.

should be serviced by the manufacturer.

Automatic Ice Maker

The automatic ice making function pumps water from the water tank located in the refrigerator and dispenses it into the automatic ice maker in the freezer.

The ice will then be dropped into the ice bin located beneath the ice maker

If the water tank is empty, the ice maker will automatically turn off after 3 attempts at pumping water from the tank. The ice maker indicator on the user interface shows the operational status of the ice maker (Refer control instructions).

Water Tank Refilling

Step 1. Pull the tank directly out of the tank housing frame.

Step 2. Pour potable water through the lid at the top of the water tank.

Step 3. Push the tank directly into the tank housing frame. To avoid water leaks ensure that the tank nozzle fully engages with the housing socket.





Step 4. Ensure ice maker is switched ON (refer control instructions).

Do not fill the water tank with anything other than clean water (Filtered or Mineral water).

Soft drink, juice, tea or hot water etc, can damage your automatic icemaker.

The water tank can withstand a maximum water temperature of 60°C.

i Tips and Useful Information

Remove and clean ice bin and water tank once a month, discarding unused ice and water. This will ensure fresh ice and smooth operation of your icemaker.

Make sure your refrigerator is level to avoid uneven ice cubes.

TEMPERATURE CONTROL

If you want to change the temperature, follow the instructions in the section About the User Interface for your model. Ensure that you make only small adjustments and wait 24 hours to see if it's to your liking.

i) important

NOTE: When you set a temperature, you set an average temperature for the whole refrigerator cabinet.

Checking the softness of ice cream is a good indication that your freezer is the right temperature, while checking the temperature of water kept in the refrigerator is a good way of checking the temperature of the food compartment.

Temperatures inside each compartment may vary, depending on how much food you store and where you place it.

High or low room temperature may also affect the actual temperature inside the refrigerator.

Top mount freezer temperature adjustment

- 1. Select the freezer control.
- 2. Slide the control to the right (as per image below).
- 3. Slide the control to the left (as per image below).



ABOUT THE USER INTERFACE

Control - ETB4600B-A, ETB4600B-H, ETB4600B-G & ETB5400B-A, ETB5400B-H, ETB5400B-G



| DESCRIPTION | OPERATION / PRIMARY FUNCTION | | | |
|--------------------------------------|---|--|--|--|
| Refrigerator temperature scale icons | Indicates the temperature setting of the refrigerator compartment. | | | |
| Quick Chill On/ Off icon | Indicates the status of the Quick Chill function. | | | |
| Temperature adjust/ quick chill | Temperature Control | | | |
| on/ off button | Touch the 'Temp' button to awaken control. | | | |
| | Touch the 'Temp' button to decrease the refrigerator temperature. There are 8 temperature settings indicated by the illumination sequence on the display. Once the coldest temperature is reached the display will return to the warmest setting with the next press. | | | |
| | Quick Chill | | | |
| | Use the quick chill function when you add a large amount of food to the refrigerator compartment. | | | |
| | Press and hold the 'Temp' button for 3 seconds. The Quick Chill icon will flash indicating that the Quick Chill is active. | | | |
| | Your refrigerator will run at 2°C for 90 minutes, then automatically return to normal mode. | | | |
| | The Quick Chill function can be cancelled anytime by pressing the Temp' button again. | | | |
| | | | | |
| ~ | | | | |

(i) IMPORTANT

The factory default settings for the refrigerator is "Mid". If you want to change the temperature, remember to make only small adjustments and wait 24 hours to see if it's correct.

ABOUT THE USER INTERFACE

Control - EBE4500B-A, EBE4500B-H, EBE4500B-G



| DESCRIPTION | OPERATION / PRIMARY FUNCTION | | |
|---|--|--|--|
| Quick Freeze on/ off icon | Indicates the status of the Quick Freeze function. | | |
| Quick Freeze button | Use the Quick Freeze function when you add a large amount of food to the freezer compartment. Press the 'Quick Freeze' button. The Quick Freeze icon will flash indicating that the quick freeze is active and the compressor will run continuously for 90 minutes. After 90 minutes the freezer will automatically return to normal mode. The Quick Freeze function can be cancelled anytime by pressing the button again. | | |
| Refrigerator / Freezer temperature scale icons | Indicates the temperature setting of the refrigerator compartment. Indicates the temperature setting of the freezer compartment. | | |
| Temperature adjust button | Touch any button to awaken control. Touch the 'Temp' button to decrease the selected compartment temperature. There are 8 temperature settings indicated by the illumination sequence on the display. Once the coldest temperature is reached the display will return to the warmest setting with the next press. | | |
| Refrigerator/Freezer | Indicates the selected zone. | | |
| indication icon Compartment select button | Press to select the desired compartment. The refrigerator / freezer indication icon will show which zone is selected. | | |

The factory default settings for the refrigerator is "3°C" and "-18°C" for the freezer. If you want to change the temperature, remember to make only small adjustments and wait 24 hours to see if it's correct.

ABOUT THE USER INTERFACE

Control-ETE5720B-A, ETE5720B-H, ETE5720B-G& EHE5224B-A, EHE5224B-H, EHE5224B-G



| BUTTON / ICON | DESCRIPTION | PRIMARY FUNCTION |
|------------------|--|---|
| 1 | Compartment Selector button | Selects controllable compartment. |
| 2 | Lock Icon | Indicates if the user interface is locked. |
| 3 | Compartment Icon | Indicates controllable compartment. |
| 4 | ECO Icon | Indicates if the appliance is operating in its most energy efficient mode. |
| 5 | Digital display | Indicates temperature of selected compartment. |
| 6 | Decrease button | Decreases temperature of selected compartment as well as the drinks chill time |
| 7 | Increase button | Increases temperature of selected compartment as well as the drinks chill time. |
| 8 | Mode indicators (Boost, Fast Ice, Holiday) | Indicates appliance operation mode. |
| 9 | Display Lock button | Selects lock state of user interface. |
| 10 | Mode select button | Selects operation mode of appliance. |
| 11 | Drinks Chill button | Selects drinks chill timer. |
| 12 | Icemaker status indicator | Shows operational status . |
| 13 | Icemaker on/off button | Selects operation of icemaker. |

FUNCTIONS OF THE USER INTERFACE

Control-ETE5720B-A, ETE5720B-H, ETE5720B-G & EHE5224B-A, EHE5224B-H, EHE5224B-G

| FUNCTION | ICON | OPERATION |
|--|----------------------|---|
| Setting the temperature | | Press button 1 until the desired compartment is displayed on icon 3. Press buttons 6 or 7 to adjust temperature up or down. |
| Boost mode Increases the chill rate of the refrigerator for 90mins before returning to pre-set mode. | ₩ Boost | Press button 10 until the boost icon is illuminated. Boost mode can be deselected using button 10. |
| Fast Ice Decreases the freezer temperature to -23*C for 26 hours before returning to pre-set mode. | B Fast Ice | Press button 10 until the fast ice icon is illuminated. Fast Ice mode can be deselected using button 10. |
| Holiday mode The refrigerator minimises defrosting to save energy when doors remain closed for an extended period. | Foliday | Press button 10 until the holiday icon is illuminated. Holiday mode can be deselected using button 10 or opening the fridge door. When holiday made is disabled the temperature settings will revert to the previous settings. |
| Display Lock Deactivates the user interface controls. | 7 | To turn on/off press and hold button 9 for 3 seconds, the lock icon is illuminated when activated. |
| Drinks Chill Sets a timer for between 1 and 30 minutes as a reminder for when drinks are placed in the freezer for quick chill. | 20 | To turn on press button 11 and initial time of 20 mins will appear on digital display. To adjust lime use buttons 6 and 7. Alarm will sound when time is finished. Press button 11 to turn off during or after countdown. The time taken to chill depends on the size of your bottle. Do not leave the bottle inside the freezer longer than the time needed for chilling. |
| lce on/off Enables/disables ice maker | kemaker Off | To enable/disable press button 13 to cycle through on/off modes. Indicator 12 will illuminate when the ice maker is deactivated. The ice maker will turn off automatically after sensing that the water tank is empty. |
| INDICATOR | ICON | OPERATION |
| Eco Mode Enabled when appliance set to energy efficient operating temperatures. | & + | ECO icon automatically appears when refrigerator is set between +3°C and +7°C and freezer is set between -14°C and -18°C |

The factory default settings for the refrigerator is "3" and "-18°C" for the freezer. If you want to change the temperature, remember to make only small adjustments and wait 24 hours to see if it's correct.

ERROR CODES & ALARMS

Alarms

| ALARM ICON | | WHAT IT MEANS | OPERATION |
|------------|---------------------------|---|---|
| | -23" 0" | Freezer Temperature Alarm | To deactivate the alarm for 50 minutes press any button. |
| -212 | 218°Z 3° | Activates if the freezer temperature is 10°c over set temperature for a period of 50 minutes (except during a defrost). | To deactivate alarm for 12 hrs on the ice & water model press and hold Select Mode for 10 seconds for non ice and |
| v v | | An alarm will sound the temperature icons will flash. | water models press and hold any button for 10 seconds. |
| | ZONE | | |
| | Non Electronic Display | | |
| M | M | Door Alarm | Alarm will sound and icon will flash |
| Z Z | Z Z | Activates if the refrigerator or freezer doors are left open for longer than 2 minutes. | indicating which door is open. (Ice & water models) |
| | ZONE | An alarm will sound and the affected compartment icon will flash and the temperature and icons will fade on and off. | To silence the alarm for 8 minutes while the door is open press any button (the icons will continue to flash until door is closed). |
| | Non Electronic Display | | |

Error codes

| ERROR CODE | WHAT IT MEANS | WHAT TO DO |
|--|---|---|
| Communication Error | If you see this icon displayed (electronic display models) or the top temperature icon is flashing it means that the control has lost contact with the main control board. The appliance will operate at its last known setting, all auxillary functions will not work. | Turn the unit off at the power point for 5 minutes and then turn it back on. Under most circumstances this will reset the display enabling normal function to continue. If the error re-occurs then call for service. |
| Sensor - Open Circuit / Short Circuit -23° 0° -18° 3° -18° 3° -14° 277 Non Electronic Display | If you see this icon displayed (electronic display models) or any combination of the first, second and fourth temperature level icons are flashing it means that an error has been detected on a sensor. The refrigerator will run in a default cycle to prevent food spoilage. | Call for service. |

CLEANING YOUR REFRIGERATOR

BEFORE CLEANING: Turn the refrigerator off at the power point and unplug the cord to prevent any chance of electrocuting yourself.

Doors and exterior (white and silver):

You should only clean the doors with lukewarm soapy water and a soft cloth.

Never use stainless steel cleaners, abrasive pads or other cleaners that will scratch the surface. Damage to the appliance after delivery is not covered by your warranty.

Interior

Clean the inside of your refrigerator regularly with a soft cloth, unscented mild soap and lukewarm water. Thoroughly dry all surfaces and removable parts and avoid getting water on the controls. Replace removable parts, plug power cord in and switch the power on before returning the food.

Water Tank Assembly

Clean the inside of the water tank regularly with a soft cloth, unscented mild soap and rinse thoroughly with lukewarm water to completely remove any soap residue.

To remove the lid follow these steps:

- 1. Unclip the front 2 clips and
- 2. rotate lid up and off the rear clip.
- 3. Lift lid off tank



Door seals

Always keep door seals clean by washing them with a mild detergent and warm water, followed by a thorough drying.

Sticky food and drink can cause seals to stick to the cabinet and tear when you open the door.

Never use hot water, solvents, commercial kitchen cleaners, aerosol cleaners, metal polishes, caustic or abrasive cleaners, or scourers to clean your refrigerator. Many commercially available cleaning products and detergents contain solvents that will damage your refrigerator. Use only a soft cloth with an unscented mild soap and lukewarm water.

To clean a crisper or freezer bin with telescopic extension slides, simply wipe with a damp cloth and warm soapy water. Never immerse the cover in water, as this could affect the operation of the slide.

Switching off your refrigerator

If you switch off your refrigerator for an extended period, follow these steps to reduce the chances of mould:

- 1. Remove all food.
- 2. Remove the power plug from the power point.
- 3. Thoroughly clean and dry the Interior.
- 4. Ensure that all the doors are wedged open slightly for air circulation.

FOOD STORAGE GUIDE

| CATEGORY | PRODUCT | REFRIGERATOR | FREEZER | STORAGE TIPS |
|--|------------------------|--------------------------------|---|--|
| MEAT | Sausages and Mince | 1-2 Days | 2-3 Months | Keep cold meat at the back of the |
| | Chops and Steak | 3-4 Days | 4-6 Months | refrigerator where it is coldest. |
| | Cold Meats | 3-5 Days | 4-6 Months | Plastic can cause meat to sweat if stored in refrigerator for more than a day. |
| | Roasts | 3-5 Days | 12 Months | Roast can take up to 48 hours to defrost properly, transfer frozen roast to the refrigerator 2 days before use. |
| POULTRY | Chicken | 1-2 Days | 2 Months | If poultry takes on a smell or colour |
| | Roast Chicken | 3-5 Days | 12 Months | you are unsure about it is best to throw it out. |
| | Eggs | 6 Weeks | Not Suitable | |
| | | | | Whole eggs are not suitable for freezing, slightly beaten eggs may be frozenfor four months. |
| SEAFOOD | Whole fish and fillets | 2-3 Days | 2 Months | Store in an air tight container or foil. |
| | Lobster and crabs | 1-2 Days | 2 Months | |
| | Prawns | 1-2 Days | 2 Months | Never freeze prawns in salty water as this will dehydrate the flesh. |
| DAIRY | Milk | Until Expiry Date | Not Suitable | If dairy takes on a smell or colour and |
| | Yoghurt | 7- 10 Days | Not Suitable | you are unsure about it, it is best to throw it out. |
| | Hard Cheeses | 2 Weeks - 2 Months | 2 Months (Grated) | |
| | Soft Cheeses | 1-2 Weeks | Not Suitable | Depending on the variety hard |
| | Butter | 8 Weeks | 12 Months | cheese can last from 2 weeks to 2 months. |
| FRUIT & Every fruit and vegeta VEGETABLES different shelf life. Som a couple of days e.g can last for a couple of onions | | stay fresh for eans, others | 8-12 Months When freezing chop and blanch in small portions. | Keep vegetables in the crisper and away from the air vents to avoid freezing. |
| | Unions. | | | Don't wash fruit and vegetables before storing them in the refrigerator as this can make them susceptible to rotting. |
| LEFT OVERS | Homemade meals | 3-4 Days | 2-6 Months | Store in sealed container. |
| | | | | Freeze meals in small portion sizes to limit wastage. |

Please note, use this information as a guide only, actual storage times will vary depending on how you use your refrigerator, climatic conditions and the freshness of the food.

TROUBLESHOOTING

Appliance does not operate at desired temperature

In a modern frost free refrigerator / freezer, cold air is circulated around the various compartments through air vents using a high efficiency fan.

| CONCERN | WHATTO DO |
|---------------------------------------|---|
| Refrigerator is too warm | Ensure food is allowed to cool before placing inside the refrigerator. |
| | Ensure the appliance is set up as per instructions on page 11. |
| | Ensure that contents are not obstructing the cooling vents. |
| | Ensure the door is not held open or is being opened too frequently. |
| Freezer is too warm | Adjust temperature to a colder setting. |
| | Ensure food is allowed to cool before placing inside the freezer. |
| | Ensure the appliance is set up as per instructions on page 11. |
| | Ensure that contents are not obstructing the cooling vents. |
| | Ensure the door is not held open or is being opened too frequently. |
| Food is freezing in the refrigerator | Adjust temperature to a warmer setting. |
| | Ensure that fruit and vegetables are stored in the crisper. Items with a high water content should not be placed near the cooling vents. |
| Unable to change temperature settings | Refer to function guide in Controlling Your Refirgerator. |
| | Ensure that user interface is in "awake" mode before trying to adjust temperature settings. |

Crisper Operation

| CONCERN | WHAT TO DO |
|---|--|
| Excess moisture build up in crisper | Ensure that the crisper is not over packed. |
| It is normal for there to be some moisture and humidity in the crisper bin. | |
| Crisper bin can not be removed | If crisper bin interferes with the door bins, remove door bins before removing crisper. |
| | Position cabinet so that the door can be fully opened. |
| Freezing items in the crisper | Adjust temperature to a warmer setting. |

TROUBLESHOOTING

Appliance noise

Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds and what may be making them.



Refrigerator operation

| CONCERN | WHATTO DO |
|---|---|
| Appliance will not run | Ensure that the cord is plugged into a live power outlet and outlet is switched on. |
| It is normal for the freezer fan not to operate during the automatic defrost cycle, or for a short time after the appliance is switched on. | Ensure that the household circuit breaker has not tripped or that the fuse has not blown. |
| | The appliance maybe in defrost mode, check again in half an hour. |
| Compressor motor seems to run too long | Ensure that the doors are not held open |
| At normal room temperatures, expect your motor to run about 40% to 80% of the time. Under warmer conditions, expect it to run even more often. | Check that large amounts of warm food have not just been placed inside the appliance. |
| | Note that the appliance will run more than normal just after you install it or when adjusting to temperature setting changes. |
| The exterior of the appliance is warm or hot to touch | Ensure the appliance has the external clearances recommended in the section "Installing your new appliance". |
| This is normal because the appliance transfers heat from the inside out through the outer panels and the divider between the doors. | The exterior of the cabinet will be much warmer on warmer days it may even feel hot to touch, as the appliance is working harder. |
| User interface will not respond | Check that the user interface is in awake mode, refer to section "About the user interface". |
| To ensure settings are not accidentally changed the user interface will go into sleep mode when not in use. Press any | Check that the user interface is not locked, refer to section "About the user interface". |
| button to wake user interface | If the user interface is frozen turn the appliance off for five minutes for the memory to clear, then turn back on. |
| | Check that the user interface is not in Sabbath Mode, refer to control instructions. (I&W models only). |
| Alarms Sounding | Check that all doors are fully closed. |
| | Ensure that the over temperature alarm is not being activated by hot food placed in the freezer. |
| | Check if the drinks timer has ended, refer control instructions. |
| | Check if the Filter Replacement alert is activated, refer control instructions. (I&W models only) |
| Frost build up | Check that all doors are fully closed. |
| | Ensure that the doors are not opened too often. |
| | Ensure that the return air vents are not blocked with packaging. |
| | Ensure the seals are clean and not obstructed. |
| Odours | The interior may need cleaning, refer to cleaning guide. |
| | Ensure that food is stored correctly as some food, containers and wrapping can produce odours. |
| | Check appliance for old or unusual food. |
| Lights not working | Ensure that the cord is plugged into a live power outlet and outlet is switched on. |
| The LED lighting is designed to dim automatically if the door is left opened for more than 5 minutes and turn off completely if the door is open for more than 7 minutes. Closing the door will reset | Ensure that the household circuit breaker has not tripped or that the fuse has not blown. |
| | Check that the user interface is not in Sabbath Mode, refer to control instructions. |
| the timer. | Check the appliance features section to determine lighting configuration for your |
| The LED lighting is also designed to turn on gradually. | model. Check that the doors are closed completely |
| | |

TROUBLESHOOTING

Door operation

| CONCERN | WHATTO DO |
|----------------------------------|--|
| Freezer door pops open. | This is normal and should re-close. This happens when the refrigerator door is closed too quickly. |
| | If the freezer door stays open, it indicates that the appliance needs to be tilted backwards a little further. Refer to section "Installing your new appliance". |
| Self close not working. | Check if your appliance has self closing hinges as not all models do. |
| | It indicates that the appliance needs to be tilted backwards a little further. Refer to section "Installing your new appliance". |
| Door not sealing properly | Ensure there is nothing that is preventing the door from closing such as appliance contents or items placed near the appliance. |
| | Ensure that the crisper/freezer bin is closed completely. Refit if required as referred to in the section "Using your refrigerator". |
| | Ensure the appliance is set up as per recommendations. |
| Door difficult to open and close | If the door is difficult to open just after you have closed it this is due to the pressure equalising, the door will open normally after a few minutes. |

Automatic Ice maker system

| CONCERN | WHATTO DO |
|---|--|
| Ice maker does not produce ice or not enough ice | Ensure that the Ice Maker is switched on at the user interface refer to "About the User Interface" for details. |
| | Ensure water tank is full and contains clean water (if liquids other than clean water have been used, call Electrolux Customer Care). Ensure water tank is securely pushed into pump housing. |
| The icemaker is designed to produce a tray of ice approximately every 3 hours, depending on the conditions. | If the freezer compartment is too warm, refer to "freezer is too warm" then wait 24 hours for the freezer to reach ideal temperature. Turn the unit off at the mains and leave for 2 minutes then turn the appliance back on (this will reset the icemaker unit). Check for ice production after 24 hours. Check that there is no obstruction under the ice maker and ensure the ice bin is fitted correctly. |
| Ice has bad odour or taste | Cover food to ensure ice does not absorb foreign odours. Interior of appliance or ice bin may require cleaning, refer to "Cleaning your refrigerator". Discard stale ice monthly and allow ice maker to produce a fresh supply. |

If you still require service

If you have a problem, and the problem persists after you have made the checks mentioned, contact your nearest Electrolux approved Service Centre or the dealer you bought the refrigerator from. Be ready to quote the model number, the 9-digit PNC and 8-digit serial number, which is stated on the label inside the refrigerator compartment.

www.electrolux.com/shop



Philippines

Domestic Toll Free: 1-800-10-845-care 2273 Customer Care Hotline: (+63 2) 845 care 2273 Electrolux Phils Inc 25th Floor, Equitable Bank Tower 8751 Paseo De Roxas, Makati City 1226 Philippines Office Tel: (+63 2) 845 4510 Office Fax: (+63 2) 845 4548 Email: wecare@electrolux.com

Singapore

CONSUMER CARE HOTLINE : (+65) 67273699 Electrolux SEA Pte Ltd 351 Braddell Road, #01-04 Singapore 579713 Office Fax: (+65) 67273611 Email : customer-care.sin@electrolux.com

Malaysia

Domestic Toll Free: 1800-88-11-22 Electrolux Home Appliances Sdn. Bhd 7th Floor, Tower 2, Jaya 33, No. 3 Jalan Semangat, Seksyen 13, 4610 Petaling Jaya, Selangor Office Tel: (+60 3) 7843 5999 Office Fax: (+60 3) 7955 5511

Customer Care Center: Lot C6, No. 28, Jalan 15/22, Taman Perindustrian Tiong Nam, 40200 Shah Alam, Selangor. Consumer Care Hotline: (+60 3) 5525 0800 Fax: (+60 3) 5524 2521

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